

TRUST BOARD SUMMARY – NOVEMBER 2017

Patient story



Each meeting Board hear from a patient who share their personal experiences of the care they received.

At this meeting **Nigel and his wife Denise were joined by Jo Scarle, our Young Onset Dementia Lead**. Nigel was diagnosed with vascular dementia in his late 50s and he talked about the challenge of processing that diagnosis and its impact on him and his family.

To find out more about Nigel's story email WHCNHS. Communications@nhs.net

Workforce strategy/ committee

We are committed to supporting our staff and providing training opportunities to support development. Maintaining appraisal and training rates are key to keeping services safe, providing high quality care and ensuring staff are motivated and skilled.



- The Trust appraisal rate continues to remain above the 95% target.
- Mandatory training rates continue to improve in the majority of courses.
- Monthly sickness related absence continues to be a concern.
- The Trust has signed up to the 'Working With' initiative provided by the Cavell Nurses' Trust.

IT strategy review

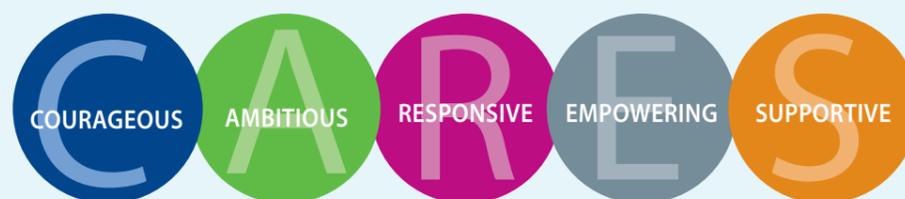
- To roll out free Wi-Fi in all our community hospitals by the end of the year.
- Our EVIE system has been accredited by EMIS, the company which provide patient record systems to local GPs. The system supports our new integrated neighbourhood teams by allowing patient information to be shared across professionals and organisations.



Our vision:

Working together for **outstanding care**

Our values:



Courageous: Displaying integrity and having the courage to do what is right.

Ambitious: Always striving for outstanding care.

Responsive: Listen, learn and act.

Empowering: Freedom to choose and live well.

Supportive: Support each other and be proud of what we do.

Finance update

Highlights in this report include:



We delivered the required operational surplus of £2m.

This enables to the Trust to invest in improvements to our estate and environments, ultimately improving the experience for our patients and staff.



We are spending less on agency and temporary staffing. This is positive as over-reliance on agency and temporary staffing can impact on continuity of care for patients. The Trust is continuing to promote the Trust Bank as the channel to use if temporary staff are needed.

Quality and safety



Since April 2017 there had been **overall reduction of avoidable pressure ulcers.**



In this financial year there had been just **one recorded case of C-Diff (Clostridium Difficile) infection**, making us an **exemplar nationally.**

Winter planning



We are working in collaboration with our partners to support each other and people in our communities through winter.

Patients with **no obvious fracture** will be taken by ambulance to Minor Injury Units (MIUs) to reduce demand on A&E departments

Board are also discussing ways in which Board can provide support, should demand escalate.