

Press Release

Local mental health ward recognised for their outstanding care

A mental health ward in Worcester has been acknowledged for providing quality care as part of a national standards-based accreditation programme.

Athelon Ward, run by Worcestershire Health and Care NHS Trust – the county’s main provider of mental health services - has been recognised as providing a high standard of care and has been accredited by the Royal College of Psychiatrists Centre for Quality Improvement (CCQI).

The inpatient ward, based at the Elgar Unit along Newtown Road, provides support for people over the age of 65 who have mental health needs which means they cannot be supported in their own home.

In order to gain this nationally recognised certification, the ward participated in a rigorous systematic self and peer review process. The views of patients, carers and staff are taken in account and wards can only be accredited if all standards are met.

During the peer review visit, Athelon was commended on being “a well led ward, with a cohesive and happy ward team” which “patients and carers alike commented on the level of care provided”.

Dr Natasha Lord, Clinical Psychologist at Worcestershire Health and Care NHS Trust said “This demonstrates Older Adult Mental Health Inpatient Services commitment to providing high quality care. We are extremely proud of our staff who continuously strive to improve patient and carer experience. Credit to Bharath Sarangapani, Acting Ward Manager and the ward team for all their hard work.”

Emma Webber, Community Services Manager at The Trust, said: “We are really proud of Athelon Ward's AIMS accreditation result and this is testament to a great deal of hard work and dedication from the team. This is a good way of reassuring our patients, carers, public, stakeholders and ourselves of the high quality service we provide.”

To find out more about older adult mental health services provided by the Trust, visit:
www.hacw.nhs.uk

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